



Service Shop

OVERVIEW

Use the Service Shop module to manage your shop, technician and labor to increase your profits. Use the integrated time clock option to ensure your labor is written to your work orders without requiring additional entry time.

Features

- Time Card / Time Clock
- Automatic shop supplies can be added to the work order
- View or add customer owned equipment
- Set up flat-rate labor codes or use integrated manufacturer service rates
- Track all facets of shop operation and maintain control of shop profitability
- Unlimited service invoice history
- Internal and warranty work orders made easy
- Create an estimate and convert to an invoice or retain it for later use
- Receive deposits for service jobs
- Retail pricing for parts sold through service can have additional percentage
- Print bar codes on invoices
- Print technician id badges
- Have multiple segments per service job
- Use segment types to review service job performance
- Track all labor and assist in identifying non-productive areas
- Track major and minor repairs
- Track technician and shop productivity
- Work order technician assignment
- Track job location on the work order
- Assign date work order is to be completed
- Technician schedule reports
- Time clocked can be written automatically to work order
- Control tax on individual transactions as needed
- Display customer balances when initiating payment
- Multiple levels of pricing
- Place parts on order for the customer
- Report open work orders for review
- Report on percentage of work done vs. hours worked
- Post of work in progress available
- Auditing